HONDA Care

1·800·594·7400

HONDA CARE TOLL-FREE ROADSIDE ASSISTANCE NUMBER

Cross Country MOTOR CLUB

Your Cross Country Motor Club membership includes all of the benefits listed below. Please refer to the Cross Country Motor Club section of your contract for further details. When calling our Club for assistance, have your membership number available, which can be found on the reverse side of this card.

- 24 Hours a Day, 365 Days a Year
- Battery Jump-Start
- Lockout Assistance
- Concierge Emergency Service
- Trip Interruption Reimbursement
- Trip Routing and Map Services
- Towing
- Tire Change
- Fuel Delivery

This membership is restricted to the vehicle listed and is only valid as long as the Honda Care service contract is in force.

Services are provided through Cross Country Motor Club, Inc., Medford, MA, 02155, except in Alaska, California, Oregon, Wisconsin and Wyoming, where services are provided through Cross Country Motor Club of California, Inc., PO. Box 9145, Medford, MA, 02155.

HONDA Care

1·800·594·7400

HONDA CARE TOLL-FREE ROADSIDE ASSISTANCE NUMBER

Cross Country MOTOR CLUB

Your Cross Country Motor Club membership includes all of the benefits listed below. Please refer to the Cross Country Motor Club section of your contract for further details. When calling our Club for assistance, have your membership number available, which can be found on the reverse side of this card.

- 24 Hours a Day, 365 Days a Year
- Battery Jump-Start
- Lockout Assistance
- Concierge Emergency Service
- Trip Interruption Reimbursement
- Trip Routing and Map Services
- Towing
- Tire Change
- Fuel Delivery

This membership is restricted to the vehicle listed and is only valid as long as the Honda Care service contract is in force.

Services are provided through Cross Country Motor Club, Inc., Medford, MA, 02155, except in Alaska, California, Oregon, Wisconsin and Wyoming, where services are provided through Cross Country Motor Club of California, Inc., PO. Box 9145, Medford, MA, 02155.

#BWNHWTZ
#0010010100PPP8#
JOHN Q CONSUMER
123 ANY STREET
ANYTOWN, US 12345

0707USNV 1M -001 100001 V1H

HVSC

New Honda

HONDA Care

Vehicle Service Contract

EXAMPLE

Honda Vehicles Administered by

American Honda Finance Corporation
P.O. Box 2225
Torrance, California 90509-2225
1-000-000-0000

HONDA Financial Services

American Honda Finance Corporation

HONDA Care

IDENTIFICATION PAGE

Contract Holder
JOHN Q CONSUMER
123 ANY STREET
ANYTOWN, US 12345

Contract No.
0010010100

Issuing Dealer
DEALER NAME
DEALER ADDRESS
DEALER CITY, ST 98765

Lienholder
FRIENDLY BANK NAME
BANK ADDRESS
BANK CITY, ST 10100

Contract Effective Date	Contract Expiration Date	Contract Expiration Mileage
00-00-2009	**00-00-2009**	**120,000**

Deductible
$ 0.00

VSC Customer Retail Price: **$0.00**

Vehicle Identification
1L213N4D5A6789012

Make/Model/Year
MAKE MODEL YEAR

This Honda Care® Vehicle Service Contract (VSC) is for dealer demonstration purposes only and is not intended for customer use. The policies contained in this contract may or may not apply to your state. Please refer to your state's guidelines for your state's specific Honda Care VSC coverage.

Refer to the last page for your ID card.

HONDA Care

FOR HONDA VEHICLES:

Administered by

American Honda
Finance Corporation

Administered in Florida by

American Honda Service
Contract Corporation
P.O. Box 2225
Torrance, CA 90509-2225

License #60083

Claims & Customer Service
1.800.999.5901
Fax 1.800.810.4256

Roadside Assistance administered by

Cross Country Motor Club
Roadside Assistance
1.800.594.7400

Visit our Web site at
hondafinancialservices.com

HONDA Care **1·800·594·7400** HONDA CARE TOLL-FREE ROADSIDE ASSISTANCE NUMBER Cross Country MOTOR CLUB

Name **JOHN Q CONSUMER**
VIN **1L213N4D5A6789012**
Contract Membership Number **0010010100**
Expiration Date **00-00-2009** Expiration Mileage **120,000**
Make/Model/Year **MAKE MODEL YEAR**
Your Honda Dealer **DEALER NAME**

HONDA Care **1·800·594·7400** HONDA CARE TOLL-FREE ROADSIDE ASSISTANCE NUMBER Cross Country MOTOR CLUB

Name **JOHN Q CONSUMER**
VIN **1L213N4D5A6789012**
Contract Membership Number **0010010100**
Expiration Date **00-00-2009** Expiration Mileage **120,000**
Make/Model/Year **MAKE MODEL YEAR**
Your Honda Dealer **DEALER NAME**

Keep this ID card in your vehicle. ↓

Remove cards carefully.

Vehicle Service Contract Maintenance Log

(Be Sure All Information is Clear and Legible)

Date of Service	Mileage at Service/R.O.#	Name & Address of Repair Facility	Svc. Mgr. Signature	Type of Repair

Attach All Repair Orders and All Other Service Documents

100001

Vehicle Service Contract

I. KEY TERMS

- **ADMINISTRATOR** means American Honda Finance Corporation.
- **AMERICAN HONDA** means American Honda Motor Company, Inc.
- **COMMERCIAL USE** and **COMMERCIAL PURPOSE(S)** mean any use of YOUR VEHICLE for trade or business to generate income, whether full or part time.
- **COMMERCIAL USE OPTION** applies if YOU have chosen to purchase and paid the appropriate Surcharge in order for YOUR VEHICLE to be eligible for coverage under this CONTRACT if it is used for a Permitted COMMERCIAL PURPOSE as specified in Article IV, section J; subject to all terms and conditions of this CONTRACT.
- **CONTRACT** means this Vehicle Service Contract.
- **DEALER** means an authorized HONDA dealership.
- **FACTORY WARRANTY** means the AMERICAN HONDA New Car Limited Warranty furnished to YOU at the time YOU purchased YOUR VEHICLE.
- **FACTORY WARRANTY REPAIR SERVICE** means a repair by YOUR DEALER of YOUR VEHICLE under the FACTORY WARRANTY.
- **IDENTIFICATION PAGE** means the page on the inside front cover of this CONTRACT.
- **MECHANICAL BREAKDOWN** means the inability of a properly maintained part covered under this CONTRACT to perform the function for which it was designed, due to defects in materials or workmanship. MECHANICAL BREAKDOWN does not mean the gradual reduction in operating performance due to wear and tear.
- **PRIOR AUTHORIZATION** means the approval of and the approval number issued by the ADMINISTRATOR. In the event of a MECHANICAL BREAKDOWN when emergency repairs must be performed by other than YOUR HONDA DEALER, **YOU must notify the ADMINISTRATOR and obtain PRIOR AUTHORIZATION before any repairs are performed on YOUR VEHICLE. Some Road Service Benefits require PRIOR AUTHORIZATION. Costs incurred without PRIOR AUTHORIZATION**, when **PRIOR AUTHORIZATION is required, will not be covered.**
- **REPAIR COST** means the part and labor expense (and taxes, if applicable) necessary to repair or replace a covered part due to MECHANICAL BREAKDOWN, and to repair or replace any component damaged as a direct result of MECHANICAL BREAKDOWN of a covered part. REPAIR COST is determined by YOUR DEALER's regular retail parts prices up to Manufacturer's Suggested Retail Price and current HONDA Warranty Flat Rate Manual.
- **UNITED STATES** means the 50 UNITED STATES and the District of Columbia, and does not include Puerto Rico, Guam or other territories and possessions of the UNITED STATES of America.
- **VEHICLE** and **YOUR VEHICLE** mean the VEHICLE identified on the IDENTIFICATION PAGE.
- **WE, US** and **OUR** mean American Honda Protection Products Corporation.

VEHICLE SERVICE CONTRACT

- **YOU** and **YOUR** mean the CONTRACT holder named on the IDENTIFICATION PAGE, as the person(s) entitled to coverage and benefits under this CONTRACT.
- **YOUR DEALER** means the HONDA DEALER where this CONTRACT was purchased.

THIS CONTRACT IS NOT MECHANICAL BREAKDOWN INSURANCE, AN EXPRESS IMPLIED, GENERAL OR EXTENSION OF A WARRANTY, AND IS NOT A CONDITION OF THE SALE OF THE VEHICLE. THIS CONTRACT MAY DUPLICATE SOME WARRANTY COVERAGE.

II. COVERAGE

WE will arrange for the repair or replacement of covered parts, and any component damaged by a covered part, as provided below, or pay the REPAIR COST for repair or replacement due to a MECHANICAL BREAKDOWN during YOUR CONTRACT PERIOD. The CONTRACT PERIOD begins on the EFFECTIVE DATE and ends on the EXPIRATION DATE or EXPIRATION MILEAGE (shown on the IDENTIFICATION PAGE), whichever occurs first.

OUR agreement is subject to the satisfaction of all terms and conditions of this CONTRACT. The aggregate limit of liability for this CONTRACT shall not exceed the amount YOU paid for YOUR VEHICLE.

A. PARTS

All VEHICLE parts are covered by this CONTRACT, subject to the terms and conditions herein and **EXCEPT AS EXCLUDED BY ARTICLE IV**. Repairs and replacements will be made with new or remanufactured genuine HONDA or AMERICAN HONDA authorized parts of like kind and quality.

Examples of Systems covered:

- **ENGINE**: including the Timing Belt, if replacement is due to MECHANICAL BREAKDOWN.
- **FRONT, REAR AND 4WD AXLES**
- **TRANSMISSION**: including the Shift Cable.
- **CHASSIS**: Suspension, Steering and Brake System.
- **FUEL SYSTEM**
- **COMPUTERS AND ELECTRONICS**: including Switches, Sensors, SRS Control Unit and Cable Reel.
- **FLUIDS AND OILS** as required for the repair of a covered part.
- **AIR CONDITIONING/HEATING/COOLING**
- **AMERICAN HONDA AUTHORIZED ELECTRONIC AUDIO ACCESSORIES** including cellular telephones, security systems, rear entertainment and DVD systems that are factory installed, or DEALER installed according to AMERICAN HONDA factory specifications.
- **GENUINE HONDA FACTORY INSTALLED NAVIGATIONAL DEVICES**

CROSS COUNTRY MOTOR CLUB

Private citizen's assistance is not reimbursable.

Examples of Non-Covered Items:
The purpose of the towing and road service benefit is to provide service in emergency situations. An emergency situation does not include:

1. All parts, labor and supplies provided while at an auto repair shop or service station or towing to another location.
2. Service for taxicabs, tractors, boats, rental vehicles, commercial vehicles, dune buggies, trucks or vehicles used for competition, stolen vehicles, unlicensed vehicles, illegally parked, impounded vehicles or any vehicles in tow.
3. Any and all taxes, fines or ambulance charges.
4. Rental of towing equipment.
5. Towing at the direction of a law enforcement officer relating to traffic obstruction, impoundment, abandonment, illegal parking or other violations of law or towing by other than a licensed service station or garage.
6. Installation or removal of snow tires, repairs to studs, mounting and dismounting snow chains.
7. Repeated service calls for a vehicle in need of routine maintenance or repair.
8. Shoveling snow from around a vehicle.
9. Vehicle storage charges, cost of parts and installation of products, materials, impoundment, and additional labor relating to towing.

NOTE: Since the service facilities are independent contractors and are not agents or employees of CCMC, CCMC can assume no liability for any damage to a member's vehicle resulting from the rendering of service or for personal items left in the vehicle. Any claims for damage to the property or person of a member must be filed against the servicing facility.

Specific State Provisions: The schedule of benefits, terms and conditions may vary to conform to state laws as they exist from time to time:

- **Tennessee Residents**: Trip interruption benefits are not available.
- **Utah Residents**: Under Utah law, these benefits may only be cancelled by CCMC upon 30 days' written notice in the event of any of the following: (i) a material misrepresentation by you, (ii) a substantial change in the risk assumed reasonably unforeseen by CCMC, or (iii) a substantial breach of your contractual duties, conditions or warranties.
- **Wisconsin Residents**: Under Wisconsin law, these benefits may be deemed an insurance policy. After the first 60 days and prior to the expiration of the term your benefits may not be canceled by Cross Country except: (a) in the event of material misrepresentation by you; (b) in the event of a substantial change in the risk assumed reasonably unforeseen by Cross Country; or (c) for a breach of duties, conditions, or warranties by you. No cancellation will become effective until at least ten days after the first class mailing or delivery of a written notice to you. KEEP THIS WITH YOUR INSURANCE PAPERS. PROBLEMS WITH YOUR INSURANCE? If you are having problems with your insurance company or agent, do not hesitate to contact the insurance company or agent to resolve your problem. You can also contact the OFFICE OF THE COMMISSIONER OF INSURANCE (a state agency which enforces Wisconsin's insurance laws) to file a complaint. You can contact the OFFICE OF THE COMMISSIONER OF INSURANCE by writing to: Office of the Commissioner of Insurance, Complaints Section, P.O. Box 7873, Madison, WI 53707-7873; or you can call 1-800-236-8517 (within Wisconsin) or 608-266-0103 and request a complaint form. Cross Country's address in the state of Wisconsin is 3815 North Brookfield Road, Suite 104, Brookfield, WI 53045-1973.
- **Wyoming Residents**: This plan is on file with the Wyoming Insurance Department effective 06/07.

Form #HCSC100 6/2007

Cross Country Motor Club

#GAL-672-825-1280. For residents of New York or California, the trip interruption benefit is provided by Virginia Surety Company, Inc., Glenview, Illinois, under policy #HTP05215.

These motor club guidelines constitute the entire agreement between you and CCMC.

1. Whenever we refer to "you" and "your" throughout these motor club guidelines, we refer to the member named above and whenever we refer to "we," "us," "our," or "CCMC," we are referring to Cross Country Motor Club, Inc. and Cross Country Motor Club of California, Inc.
2. Your club membership begins on the date shown on the Service Contract and will continue until the expiration date shown. The membership will not renew at the expiration of the term. You may cancel coverage at any time by giving written notice to CCMC.
3. Cancellation and refund provisions do not apply where membership was obtained without payment to us by you, but rather in conjunction with the purchase of another product, service or as a gift.
4. Benefits are available in the 50 States of the United States of America, the District of Columbia, and Canada.
5. The terms of these motor club guidelines which are in conflict with the statutes of your state of residence are amended to conform to the statutes of that state.
6. The Service rendered by CCMC is an "emergency service" and not a general repair service. When the vehicle covered is unable to safely proceed under its own power either on the member's premises (garage or driveway) or any normally traveled public street, highway, or parking area, it is considered to be disabled. In case of disablement, the CCMC member must call the toll-free 800 number listed above to obtain service.
7. This is the entire agreement between the member and CCMC.
8. Your CCMC membership benefits cover you while driving the vehicle listed on the Service Contract.
9. In the event that CCMC pays to you, or pays or incurs expense for your benefit, any sums in connection with or arising out of services obtained by you under the plan, then, to the extent of the amount paid or expense incurred, CCMC shall be subrogated to all of your rights, claims and interest which you may have against any person, corporation or legal entity liable or responsible for the loss or incident which occasioned such payment or expense, and you, by acceptance of such benefit, authorize CCMC to sue, compromise, or settle in its own name or in your name, or otherwise, all such claims, and you hereby agree that CCMC shall be fully substituted in your place and subrogated to all of your rights on account thereof, provided, however, that you must be made whole, that is, compensated for all the elements of your damages, before CCMC may have any recovery under this provision.
10. Benefits are not applicable if disablement is due to an act of nature, war, insurrection, riot, etc.
11. In order to receive Towing or Emergency Road Service, the covered vehicle must be disabled.
12. This benefit does not, and is not intended to, replace any automobile liability and personal injury insurance.
13. NOTE: ONLY ONE ROAD SERVICE TYPE DISABLEMENT FOR THE SAME CAUSE DURING ANY CONSECUTIVE 7-DAY PERIOD WILL BE ALLOWED.

The laws of the various states require us to make the following disclosures:

A. THIS IS NOT AN INSURANCE CONTRACT.

B. THIS IS NOT A LIABILITY POLICY AND DOES NOT COMPLY WITH ANY FINANCIAL RESPONSIBILITY BY LAW.

C. THIS IS NOT AN AUTOMOBILE LIABILITY INSURANCE CONTRACT.

D. THIS IS NOT AN AUTOMOBILE LIABILITY OR PHYSICAL DAMAGE INSURANCE CONTRACT.

REIMBURSEMENT IN CERTAIN CIRCUMSTANCES:
When, because of unusual circumstances, you utilize the option of obtaining emergency services through your own service provider (a service provider is defined as an established commercial garage, service station or other repair facility), first you must call Cross Country Motor Club, Inc. and receive an authorization number. For reimbursement (up to $100.00 per occurrence) send us your original (not a photocopy) pre-printed itemized receipt (including name, address, and telephone number of the service provider), your authorization number, your name, address, membership number or VIN, and a description detailing the emergency services provided (including the date) and amount of the service charges.

All claims must be mailed to Cross Country Motor Club, Inc., Claims Department, P.O. Box 9145, Medford, MA 02155 within thirty (30) days of the disablement or occurrence, accompanied by the bill and verification records requested previously. Claims received after that time period may not be honored and are subject to the full discretion of CCMC.

Vehicle Service Contract

B. RENTAL VEHICLE REIMBURSEMENT

If YOU require alternate transportation due to a covered MECHANICAL BREAKDOWN or FACTORY WARRANTY REPAIR SERVICE, this CONTRACT provides reimbursement for the expense of a rental vehicle up to $35 per day to a maximum of 6 days and $210 per MECHANICAL BREAKDOWN or FACTORY WARRANTY REPAIR SERVICE. This CONTRACT also provides for the reimbursement for rental expenses in the event YOUR VEHICLE is inoperable or unsafe to drive, and YOUR VEHICLE is at the dealership awaiting the delivery of parts for a covered MECHANICAL BREAKDOWN or FACTORY WARRANTY REPAIR SERVICE. Rental reimbursement for repair and parts waiting time cannot exceed the maximum number of days allowable under this CONTRACT. The substitute vehicle must be rented from a licensed rental agency, a HONDA DEALER or an authorized repair facility. Reimbursement is based on the HONDA Warranty Flat Rate Time required to repair YOUR VEHICLE according to the following table:

Repair Time Required	Number of Days Allowed	Maximum Reimbursement
0.1-8.0 Hours	2	$70
8.1-16.0 Hours	3	$105
16.1-24.0 Hours	4	$140
24.1-32.0 Hours	5	$175
Over 32.0 Hours	6	$210

Rental Vehicle Reimbursement is valid only for expenses actually incurred from the date of the MECHANICAL BREAKDOWN or FACTORY WARRANTY REPAIR SERVICE until the date repairs are completed, and **EXCLUDES ANY EXPENSE FOR ITEMS SUCH AS MILEAGE, GASOLINE, MAINTENANCE, INSURANCE OR COLLISION DAMAGE WAIVER CHARGES, OR OIL CHANGES.**

C. ROAD SERVICE BENEFITS

As an additional benefit under this CONTRACT, and at no cost to YOU, YOU are enrolled as a member of the Cross Country Motor Club* ("CCMC"). YOUR identification card and benefits schedule are enclosed. YOU are entitled to the following membership benefits, among others, from Cross Country Motor Club: (i) towing to the nearest HONDA DEALER or repair facility required as a result of a MECHANICAL BREAKDOWN or VEHICLE accident/collision; (ii) emergency trip interruption reimbursement; (iii) flat tire change (with YOUR good spare); (iv) battery boost (jump start); (v) emergency fuel delivery; (vi) lockout assistance; and (vii) computerized trip routing and map services. See YOUR enclosed CCMC membership guidelines for details.

* YOU are enrolled as a member of Cross Country Motor Club, Inc., Medford, MA 02155, except residents in Alaska, California, Oregon, and Wyoming, who are enrolled as a member of Cross Country Motor Club of California, Inc., Medford, MA 02155. Certain CCMC services are underwritten by Old Republic/Minnehoma Insurance Company, Tulsa, Oklahoma, under policy #GAL-672-825-1280. Services may vary to conform to the laws of YOUR state.

VEHICLE SERVICE CONTRACT

III. YOUR OBLIGATIONS

A. YOU must perform maintenance services, at the proper intervals, according to the requirements of YOUR Owner's Manual or as otherwise specified by AMERICAN HONDA. YOU must retain all MAINTENANCE RECORDS (the original receipts or invoices confirming all maintenance has been performed during the period YOU have owned or leased YOUR VEHICLE) as they may be requested from YOU. Failure to perform any maintenance service(s) may result in the denial of coverage if a MECHANICAL BREAKDOWN is caused by YOUR failure to properly maintain YOUR VEHICLE.

B. In the event of a BREAKDOWN:

— Take YOUR VEHICLE to YOUR DEALER. If that is not practical take YOUR VEHICLE to the nearest HONDA DEALER in the UNITED STATES or Canada. In an emergency when both of the foregoing are not possible, YOU must obtain PRIOR AUTHORIZATION from the ADMINISTRATOR by calling **TOLL FREE 1-800-999-5901 BEFORE INCURRING ANY REPAIR COSTS.**

— YOU must give authorization to the repair facility for teardown to diagnose a problem. If the MECHANICAL BREAKDOWN is covered by this CONTRACT, WE will pay the reasonable cost of teardown as a part of the covered MECHANICAL BREAKDOWN, as determined by US. This CONTRACT does not cover the cost of teardown if the MECHANICAL BREAKDOWN is caused by a non-covered part.

— We reserve the right to inspect YOUR VEHICLE to gather necessary information regarding any claim.

IV. WHAT IS NOT COVERED

A. Parts other than genuine HONDA or AMERICAN HONDA authorized parts; wiper blades; battery (except for the nickel/metal hydride battery in hybrid VEHICLES); cables; steering wheel; belts; radiator hoses; heater hoses and vacuum hoses; spark plugs; plug wires; distributor cap and rotor; timing belt replacement when performed as routine maintenance; exhaust system; head pipes, tailpipes, catalytic converter; mufflers; hangers; heat shields; gaskets (except for the manifold block gasket) and related fastening hardware; fuel tank straps; fuel hoses; brake system wear items such as drums rotors, shoes/pads, clutch disc, clutch pressure plate; throw out bearing, external shift linkages; pilot bearing/bushing; glass, mirror glass, body parts; body structure (except for hood hinges, trunk hinges, door hinges and sliding door rollers), hood, fenders, doors, rear hatch, trunk lid, grille, panels; bright metal; sheet metal; paint (except for covered hinges painted to match the original VEHICLE color only); bumpers; moldings; lenses; bezels; bulbs (except for instrument panel illumination bulbs); High Intensity Discharge (H.I.D.) headlamps; sealed beams; fuses; body seals; weather-strips (except for window sash and window run channels); outside ornamentation; emblems; tires; valve stems; wheels; wheel covers/ornaments; rims; trim rings; caps; wheel studs; lug nuts; wheel locks; fastening/securing hardware for non-covered components; stripped or cross threaded fasteners (e.g., nuts, bolts, studs, screws, etc.); body seals; squeaks, rattles; buttons; carpet; dash pad; console; window handles; knobs; boots; pedals; pads; rearview mirror (except for electronic failure of the auto-dimming mirror); interior trim; upholstery; floor mats; electronic/audio accessories and cellular telephones other than AMERICAN HONDA AUTHORIZED ELECTRONIC/AUDIO ACCESSORIES/ NAVIGATIONAL, DVD ENTERTAINMENT AND SECURITY SYSTEMS;

CROSS COUNTRY MOTOR CLUB

- Emergency Comprehensive Towing Coverage*†
  You will be covered up to $100.00 per disablement (when your vehicle is unable to safely proceed under its own power).

- Emergency Road Service*† with coverage up to $100.00 per incident for:
  - Flat Tire (with your good spare)
  - Jump Start
  - Fuel Delivery (up to 3 gallons)
  - Lockout Assistance

- Services provided on a "Sign & Drive" basis with no out-of-pocket service expense up to the specified benefit limits

- Concierge Emergency Services provide you with the added security and convenience that you might not expect from a roadside assistance plan. We'll help with such assistance services as:
  - Urgent Message Relay - Should an emergency arise, Honda Care Roadside Assistance will communicate up to three urgent messages on your behalf. (For example: contacting a spouse or your office.)
  - Emergency Airline Ticket Assistance - If your covered vehicle is disabled, we can assist in determining available flights and airfares, and in arranging the delivery of necessary airline tickets.
  - Special Emergency Service* - Honda Care Roadside Assistance can also help arrange other emergency services, such as notifying police of an emergency or making travel arrangements requiring special accommodations. We can even arrange for the delivery of emergency cash up to $1,000.00 to any of over 10,000 Western Union offices nationwide (subject to your personal credit card line authorization).
  - 24-Hour Weather Information* - Anytime, day or night, weather information is available to you by calling 1-800-594-7400.
  - Insurance Claim Assistance* - In the event of an accident with your Honda, we can contact an insurance claims adjuster to aid in expediting your claim.
  - Auto Glass Replacement Referral* - Should you require emergency replacement of auto glass, we will direct you to a nearby authorized replacement facility or arrange on-site installation.
  - Shipment of Personal Replacement Items* - While you are traveling in your covered vehicle, we can even arrange for emergency shipment of personal items such as medications, eyeglasses, etc., or travel-related documents such as a passport or driver's license. In certain situations, you will need to contact the provider/issuer directly and we will arrange for shipment/delivery.

- Trip Interruption†: If a mechanical breakdown disables your covered vehicle overnight while more than 100 miles from your residence, Cross Country will reimburse you for food and lodging expenses for up to three consecutive days while your vehicle is being repaired.

  - Reimbursement is limited to $100.00 per day, with a maximum benefit not to exceed $300.00.

  This benefit requires prior authorization from CCMC by calling 1-800-594-7400 before incurring trip interruption expenses. The telephone number is available 24 hours a day, 365 days a year. (This benefit is not available for Tennessee residents.)

- Available as often as you wish, you are entitled to FREE Honda Care Computerized Touring Packages. The Honda Care Touring Package gives you everything you will need to get your trip off to a great start, including detailed driving directions, distance between stops, route numbers, projected driving time, and more. This information is compiled from our database of over 160,000 cities, towns, and points of interest across the U.S. and Canada, and is updated regularly to provide the most accurate service. Appropriate trip and destination maps complement the routing. You can request the most direct route or the scenic route. Each package also includes a listing of all Honda dealers along your route in case you are in need of parts or service. To order your Touring Package, simply call Honda Care Roadside Assistance at 1-800-594-7400. Please allow three weeks for delivery.

*CCMC acts as a dispatcher or referral service to persons or entities who provide the actual service. These persons and/or entities are independent contractors. Accordingly, CCMC assumes no responsibility for the acts, errors, omissions, negligence, malfeasance or misfeasance of such persons and/or entities. All persons availing themselves of this benefit of Honda Care Roadside Assistance are to look solely to such persons and/or entities for liability arising in connection therewith, and not to CCMC.
†Certain benefits are underwritten by Old Republic Insurance Company, Tulsa, Oklahoma, under policy

Cross Country Motor Club

Cross Country Motor Club

As an additional enhancement to your vehicle service contract coverage (the "Service Contract"), we are pleased to provide, at no extra cost for the full term of your Honda Care Plan, membership in Cross Country Motor Club, Inc. or Cross Country Motor Club of California, Inc. (together, "CCMC"). Your CCMC membership is effective from the date of your Honda Care Plan purchase and is concurrent with the length of your contract coverage.

CCMC has an extensive National Dispatch Network of approximately 25,000 24-hour service facilities available throughout the United States and Canada that are available to provide "Sign and Drive Emergency Service" with no cash outlay up to the benefit limit.

CCMC welcomes you as a member and looks forward to serving you, should you require membership assistance.

Sincerely,

K. E. Bassick

K. E. Bassick
Director, Member Services
Cross Country Motor Club, Inc. and
Cross Country Motor Club of California, Inc.

CCMC MEMBERSHIP GUIDELINES

To obtain emergency assistance:

1. **Call toll-free 1-800-594-7400**. These lines are open and operational 24 hours a day, 365 days a year wherever you travel in the United States or Canada.

2. **Provide the Roadside Assistance Representative** with the following:
   - **The Service Contract number (your "membership number") or vehicle identification number ("VIN")**
   - **Area code and telephone** number where you can be reached
   - **Location of disabled vehicle** (city, state, street address and closest intersection or other identifying landmarks)
   - **Description of disabled vehicle** (year, make, model, color)
   - **License plate number and state**
   - **Type of service needed** (tow, flat tire, jump start, out of gas, etc.)

3. The Roadside Assistance Representative will contact a nearby service facility.

4. You will be given the servicer's name and the time you can expect help to arrive.

5. You must be with your car when service arrives. The service facility cannot service an unattended vehicle.

6. Present your driver's license to the dispatched driver or lockout service.

7. When you call CCMC's toll-free **1-800-594-7400** number for services, CCMC will prepay for services up to a maximum of $100.00 per disablement, provided:
   - You were driving the covered vehicle at the time of disablement.
   - The disabled vehicle is the vehicle listed above.

   You will only need to **sign the service facility's invoice and drive on your way**. If the cost of the service exceeds your coverage, you must pay the excess at the time the service is provided.

YOUR CCMC BENEFITS

- Exclusive National Toll-Free Assistance Number, 1-800-594-7400, available 24 hours a day, 365 days a year.

Vehicle Service Contract

Safety Restraint System fastening hardware; seat belts and airbag(s) deployed due to collision. (If YOU believe there is a defect in these parts, please contact YOUR DEALER immediately).

B. Expenses for any maintenance service specified in YOUR Owner's Manual; fuels, fluids, lubricants, alignments or adjustments unless required as part of a covered MECHANICAL BREAKDOWN; improper repairs, adjustments, or servicing by any repair facility, individual or YOU.

C. Any repair if a non-authorized part or accessory caused or contributed to, the MECHANICAL BREAKDOWN (e.g., aftermarket performance parts, cold air intakes, strut tower braces, headers, adjustable fuel rails, non-factory or non-DEALER installed stereo equipment, radios, speakers, amplifiers, compact disc changers, mp3 players, satellite radio/stereo systems, etc.).

D. Repairs needed in whole or in part due to:

— failure to perform maintenance services, from the use of fuels, oils or lubricants other than those required by YOUR Owner's Manual or as otherwise specified by AMERICAN HONDA;

— failure to stop driving or protect YOUR VEHICLE from further damage after a MECHANICAL BREAKDOWN occurs (e.g., continuing to operate YOUR VEHICLE after the oil pressure warning light/gauge or temperature warning light/gauge indicates a problem. In the event a warning light/gauge indicates a problem, safely pull YOUR VEHICLE to the side of the road and contact roadside assistance.);

— negligence; misuse or abuse (e.g., overloading, racing, competitive driving activities or snow plowing), or from modification, alteration, tampering, disconnection, improper towing, improper adjustments or servicing, or using the VEHICLE in any manner not recommended by AMERICAN HONDA;

— environmental causes such as rust, corrosion, water intrusion/leaks, acid rain, fallout (e.g., chemicals, tree sap), salt, hail, flood, lightning, fire, windstorm, corrosion, earthquakes or other acts of Nature;

— accidental loss, or external causes such as war, riot, vandalism, or other cause beyond the reasonable control of the parties;

— contaminated fluids, lubricants, or sludge;

— vibration, deterioration, discoloration, distortion, deformation and/or fading;

— any failure if it is determined that the condition causing the failure existed at or prior to the time of purchase of YOUR CONTRACT.

E. Any work performed to improve compression or reduce oil or fuel consumption, or other work when a MECHANICAL BREAKDOWN has not occurred.

F. Repairs performed outside the UNITED STATES or Canada.

G. Any repair, replacement or reimbursement covered by any warranty, limited warranty, DEALER or repair facility guarantee, other service contract, or any insurance coverage.

H. Repairs prohibited by law or governmental authority.

I. Any consequential or incidental pecuniary damages, including but not limited to: loss of use of the VEHICLE, loss of time, inconvenience, lost revenue, failure to realize expected savings, or any other economic loss of any kind.

J. Any REPAIR COST:

— if YOU fail to provide all MAINTENANCE RECORDS for covered parts requiring routine maintenance that sustain a MECHANICAL BREAKDOWN;

— if the odometer is altered, disconnected or inoperable so that the miles traveled cannot be accurately determined;

— if the VEHICLE's factory warranty has been voided;

COMMERCIAL USE:

— if YOUR VEHICLE has been used, as determined by the ADMINISTRATOR, for COMMERCIAL PURPOSE(S) whether or not YOUR VEHICLE is licensed for COMMERCIAL PURPOSE(S) or registered to a corporation, UNLESS YOU have purchased the COMMERCIAL USE OPTION and the COMMERCIAL USE is a specifically Permitted Use, and not a specifically Prohibited Use, as follows:

— Permitted Use: If YOU purchased the COMMERCIAL USE OPTION (Surcharge required), YOUR VEHICLE may be used for COMMERCIAL PURPOSES as follows: Mail delivery, Bank courier, Grocery delivery, Pizza delivery, Auto parts delivery, Real estate sales, Real estate appraisal, Pool cleaning services, Construction work, Plumbing services, Pharmaceutical sales, Parking control, Gardening services, Building maintenance, Auto detailing, Office equipment services, Vending machine services, Sales calls, Home insurance claims, Collision estimators, Painting contractors, Airport luggage delivery, Carpet installers, Landscapers, Roofing estimators, Mobile auto repair, Locksmith services, Computer repair services, Appliance repair services, Medical specimen pickup, Laundry services, Restaurant services, Auto glass repair/replacement, Escrow services, Office supplies delivery, Dry cleaners, Mobile pet grooming, Catering, Floral delivery, Interior designers, Building materials delivery, Electricians, Home care services (elderly), Home health/aide care services, Telephone repair services, Cosmetic sales/delivery, Refrigeration repair/services, Aquarium service, Interior plant Services, Carpet cleaning services, Auto parts pickup/ delivery, etc.

— Prohibited Use: If YOUR VEHICLE is used for Plowing snow for hire, Hauling, Plowing, Towing or Road Service Operations, For Hire (rental, taxi, limousine or shuttle service), Law enforcement, Fire, Ambulance or Emergency services, Park ranger, Rescue services and/or has nonstandard equipment installed specifically to facilitate COMMERCIAL USE; (with the exception of vehicles registered to a licensed, accredited or otherwise state approved driver's training school and limited to the installation of instructor required dual steering, braking or accelerator controls. Please note: Any non-standard equipment installed to facilitate use as a driver's training vehicle, or resulting damage from the installation of such parts are not eligible for coverage under this CONTRACT) it is not eligible for coverage under this CONTRACT, or any Honda Care Vehicle Service Contract.

K. Any service that is recommended pursuant to recall announcements by AMERICAN HONDA that applies to YOUR VEHICLE.

L. MECHANICAL BREAKDOWN of an otherwise covered part if YOU fail to have the VEHICLE repaired pursuant to a notice of recall, and such repair would have prevented the breakdown.

TRANSFER OF CONTRACT

To initiate this CONTRACT transfer, YOU must transfer, in writing, this CONTRACT within 15 days following the sale by YOU of the covered VEHICLE.

A $50.00 transfer fee must be included with YOUR written notice and made payable to YOUR DEALER.

YOUR DEALER will notify the ADMINISTRATOR. On or about 30 days after receipt of the written transfer notice and $50.00 transfer fee, a new CONTRACT will be issued to the new owner of the VEHICLE.

Current Owner Information

Name (Please Print) _____
Address _____
City _____ State _____ Zip Code _____
Phone Number ( ) _____

New Owner Information

Name (Please Print) _____
Address _____
City _____ State _____ Zip Code _____
Phone Number ( ) _____
Vehicle Identification Number _____
Contract # _____
Transfer Mileage _____ **Transfer Date** _____
Authorized Seller's Signature _____
Date _____

Dealer Information

Original Selling Dealer Name _____
Dealer Number _____
Authorized Signature _____

This CONTRACT only covers the VEHICLE listed on the IDENTIFICATION PAGE and can only be transferred by the original retail CONTRACT purchaser. For more information please reference Article VIII TRANSFER OF CONTRACT.

VEHICLE SERVICE CONTRACT

TRANSFER CONDITIONS:

1. THIS CONTRACT CAN ONLY BE TRANSFERRED TO A PRIVATE OWNER, WITHIN 15 DAYS OF CHANGE OF VEHICLE OWNERSHIP. ALL REMAINING UNDERLYING WARRANTIES MUST BE TRANSFERRED TO THE NEW OWNER.

2. **THIS CONTRACT CANNOT BE TRANSFERRED TO ANOTHER VEHICLE, TO A VEHICLE DEALER OR TO THE CUSTOMER OF A VEHICLE DEALER, OR TO A LENDER. Cancellation rights are for the sole benefit of the original contract purchaser and LENDER. A transferee cannot cancel this CONTRACT.**

3. If YOUR MAINTENANCE RECORDS are not available, WE may require inspection of the VEHICLE to assure that the VEHICLE has been properly maintained. If the inspection discloses abnormal conditions, the transfer request may be denied.

4. A transferee may not transfer this CONTRACT to a subsequent purchaser of the VEHICLE. Upon transfer of the VEHICLE by a transferee to a subsequent purchaser, this coverage is no longer in force.

VEHICLE SERVICE CONTRACT

M. Negligence, error, or omission on the part of any servicing DEALER, repair facility or CCMC, or any MECHANICAL BREAKDOWN or consequential damage to YOUR VEHICLE caused by negligence, error or omission.

V. CANCELLATION OF CONTRACT

To cancel this CONTRACT:

A. On or before sixty (60) days following the commencement of the CONTRACT period:

1. YOU may cancel this CONTRACT and receive a full purchase price refund, if no services have been rendered to or on behalf of YOU.
2. If services have already been rendered to or on behalf of YOU, the refund will be the lesser amount calculated as:
   — A time pro-ration based upon the time expired; or
   — A mileage pro-ration based upon the number of miles driven.

B. After sixty (60) days following the commencement of the CONTRACT period, YOU may cancel this CONTRACT. The refund will be the lesser amount calculated as:

1. A time pro-ration based upon the time expired; or

2. A mileage pro-ration based upon the number of miles driven.

ALL CANCELLATION REFUNDS AFTER SIXTY (60) DAYS ARE SUBJECT TO A **$25** PROCESSING FEE.

C. For cancellation, return this CONTRACT to YOUR DEALER, and complete a Cancellation Request Form.

The ADMINISTRATOR will issue a refund, if any, to YOU. However, if YOU financed this CONTRACT, the refund may be payable to the LENDER or finance company (if any) that financed the purchase of this CONTRACT **unless YOU provide the ADMINISTRATOR with written verification from the LENDER or finance company that the amount financed has been repaid in full.**

YOU may be required to send a written cancellation notice to the LENDER under a retail installment contract or loan (if any) YOU entered to finance the purchase of this CONTRACT ("the FINANCE AGREEMENT"). This may not be the same CONTRACT, lease, or purchase plan signed by YOU to purchase or lease YOUR VEHICLE. Payment according to the FINANCE AGREEMENT constitutes payment to YOU, and YOU agree that YOU have no claim against the ADMINISTRATOR, US, or the HONDA DEALER based upon such payment.

Please refer to the cancellation section of the FINANCE AGREEMENT for instructions. In the event of repossession or total loss, the LENDER may cancel this CONTRACT. The provisions of Article V. apply to all cancellation requests. No other rights or benefits under this CONTRACT transfer to the LENDER.

TRANSFERRED CONTRACTS ARE NOT ELIGIBLE FOR CANCELLATION REFUNDS.

A REFUND SHALL TERMINATE THIS CONTRACT. IF CANCELED, COVERAGE CANNOT BE REINSTATED.

VI. ARBITRATION

Any controversy or claim arising out of or relating to this CONTRACT, or a breach hereof, shall be settled by arbitration according to the Commercial Arbitration Rules of the American Arbitration Association. Judgment upon the Arbitrator's award may be entered in any court having jurisdiction thereof. YOU must notify the ADMINISTRATOR in writing of YOUR intent to seek arbitration at the following address:

American Honda Finance Corporation
P.O. Box 2225
Torrance, CA 90509-2225
Attn: Honda Care Customer Service

VII. NOTICE

The contents of this CONTRACT should be interpreted and understood within the meaning of a "Service Contract" as referred to in Public Law #93-637.

BY ENTERING INTO THIS CONTRACT, YOU DO NOT WAIVE ANY WARRANTIES THAT MAY BE IMPLIED BY LAW. Further, YOU are advised that there are state and federal laws that protect YOUR interests as a consumer. If a problem cannot be resolved with the ADMINISTRATOR, YOU may have other rights and remedies available to YOU.

If YOU have any questions regarding this CONTRACT, please contact Honda Care Customer Service at (800) 999-5901. For Roadside Assistance, please call (800) 594-7400.

For ALABAMA Residents ONLY:

A ten percent (10%) penalty per month shall be added to a refund that is not paid or credited within forty-five (45) days after return of YOUR CONTRACT to US.

For ILLINOIS Residents ONLY:

If YOU cancel this CONTRACT, WE will retain a cancellation fee not to exceed the lesser of ten percent (10%) of the CONTRACT price or $50.

For residents of all states except for NORTH DAKOTA and OKLAHOMA:

The obligations of the provider under this service CONTRACT are backed by the full faith and credit of the provider:

American Honda Protection Products Corporation
P.O. Box 2225
Torrance, CA 90509-2225
Attn: Honda Care Customer Service

For residents of NORTH DAKOTA and OKLAHOMA:

OUR obligations under this CONTRACT are insured under an insurance policy issued by GREAT AMERICAN INSURANCE COMPANY. YOU may make a direct claim against the insurer upon OUR failure to pay any valid claim within sixty (60) days after the proof of loss has been filed with the ADMINISTRATOR. Send claims to:

GREAT AMERICAN INSURANCE COMPANY
580 Walnut Street
Cincinnati, OH 45202
Attn: Premier Lease & Loan Services

For MAINE Residents ONLY:

Any arbitration arising from this CONTRACT shall be conducted in Maine.

For MISSOURI Residents ONLY:

A ten percent (10%) penalty per month shall be added to a refund that is not paid or credited within thirty (30) days after return of YOUR CONTRACT to US.

For NEW HAMPSHIRE Residents ONLY:

In the event YOU do not receive satisfaction under this CONTRACT, YOU may contact the New Hampshire Insurance Department, 21 South Fruit Street, Suite 14, Concord, NH 03301, (800) 852-3416.

For NEW MEXICO Residents ONLY:

A ten percent (10%) penalty per month shall be added to a refund that is not paid or credited within sixty (60) days after return of YOUR CONTRACT to US.
If YOUR CONTRACT has been has been in effect for at least seventy (70) days, WE may not cancel it before the Expiration Date or one-year after the purchase date, whichever occurs first, UNLESS:

1. YOU fail to pay an amount due under the CONTRACT;
2. YOU are convicted of a crime that results in an increase in the service required under the CONTRACT;
3. YOU have acted fraudulently or have made material misrepresentation in obtaining the CONTRACT or in presenting a CLAIM for service;
4. After the PURCHASE DATE, an act, omission, or violation by YOU of any condition of the CONTRACT is discovered that substantially and materially increased the service required under this CONTRACT.

No cancellation of the CONTRACT is effective until fifteen (15) days after a notice of cancellation is mailed to YOU.

For SOUTH CAROLINA Residents ONLY:

A ten percent (10%) penalty per month shall be added to a refund that is not paid or credited within forty-five (45) days after return of YOUR CONTRACT to US. If you are unable to receive satisfaction under this CONTRACT, YOU may contact the South Carolina Department of Insurance at P.O. Box 100105, Columbia, S.C. 29202-3105, or call (800) 768-3467.

VIII. TRANSFER OF CONTRACT

The original retail CONTRACT purchaser may transfer this CONTRACT to a purchaser of the VEHICLE for the remainder of the original CONTRACT PERIOD.

TRANSFER PROCEDURES:

Return to YOUR DEALER, complete the Transfer of Contract form provided by YOUR DEALER, and present the following items:

a. This CONTRACT;
b. A $50.00 transfer fee payable to YOUR DEALER;
c. A complete copy of YOUR MAINTENANCE RECORDS; and
d. Documentation evidencing change of ownership and ODOMETER READING (the actual miles traveled, measured by an operative, unaltered odometer) on the date of transfer.